

# Service and Maintenance for your Process Systems in the Dairy, Food and Fruit Juice Industries

 Innovative Engineering –  
Quality in Line.



# GEA TDS After Sales Service Consideration makes the difference

The condition of your process system at any time determines its value for your production process. That's why GEA TDS creates its service offers after careful consideration of your individual requirements.

Our goal is to give you everything you need for your dairy, food or fruit juice production processes, in the best possible condition. Our service programs cover all your process systems and components on the basis of individual, professional service offers.

## **The difference in concept**

Our customers' requirements provide the direction of all our service program planning. We will adapt together with you every contract and performance element to the results of an individual assessment of your system.

## **The difference in detail**

Expert service technicians, professional service partners and high-performance documentation methods are the key to efficient service solutions. In an emergency we will be there for you immediately as well.

We are confident that you will be fully satisfied.



# The professional performance program

Today's service offers from GEA TDS leave nothing to be desired. As a standard, our service offers cover the following regular tasks:

## Exchange of worn-out parts

Our technicians provide original replacement parts from GEA TDS and other manufacturers required for maximum-quality results.

## Hygiene check of the process system

In the dairy, food and fruit juice industries, optimal hygienic conditions of the process equipment demand absolute priority. GEA TDS does not compromise.

## Operation tests and leakage check

Even the smallest leaks and malfunctions will be found and repaired to enable the efficiency of your production systems.

## Standardized documentation of all service steps

Secure, up-to-date information about the service condition of your system prevents both failures and unnecessary servicing.

## Validation of measuring tools

Exact tests of the measuring systems prevent mistakes in production.



Exchange of a seal in a VARIVENT valve



Demounting work prior to leakage testing



Pressure testing of a tubular heat exchanger



On-site documentation of tasks performed



Validation of pressure transducer

# More than replacement

In addition to the regular service tasks, our service programs also offer valuable, helpful support for every special situation.

From the start, our experience and expertise in system management can often prevent unplanned downtimes.

## **Prevention**

We can advise you prior to the introduction of new product media regarding the best seal materials and other components.

## **Training**

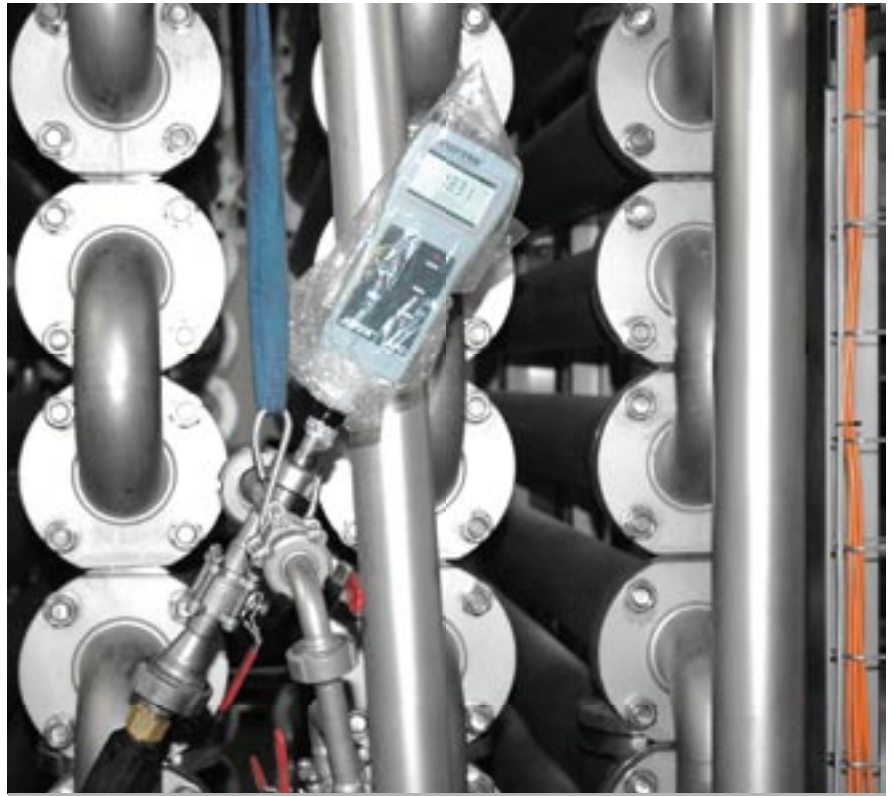
Our experienced technicians train your staff, both at our headquarters or at your company site. That's how our know-how becomes available to you around the clock, every day.

## **Fault analysis**

In case of any damages in parts of your production system, we support the examination and correction of the causes. Fault patterns are investigated by independent experts.

## **Replacement**

Our replacement service is there when you need it, quickly and reliably at any time. Original spare parts secure the optimal functionality of your production process.



Pressure testing of a tubular heat exchanger

# Your advantages

Expert technicians with good knowledge of your production systems

Exact adaption to your requirements

One fully competent partner for the entire service handling

No premature exchange of seals, thanks to exact documentation

Service with original spare parts from GEA TDS and others

Efficient system planning advice to prevent unnecessary service cases

Support offers for all situations: prevention, training, fault analysis



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Find more information about our services at  
[www.gea-tds.com](http://www.gea-tds.com).

This brochure only gives you a survey of our broad service program.  
Should you not find the solution to your needs here – we're ready to  
help you on request!



GEA Process Engineering

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